

## **Court Program Specialist II - Domestic Violence**

### **Distinguishing Characteristics of Work**

Caseflow management is a process to monitor the time and events involved in the movement of a case through the court system from the point of initiation to disposition. The case manager is responsible for following time standards set by Florida Statute and Rules of Court for expeditious case dispositions. The case manager will be assigned to a specific division(s) and will work with the judge(s) in that division to help manage the cases. This will be accomplished by following mechanisms such as early screening, creation of event deadlines and continuous oversight and measurement of progress. The case manager also:

- Reviews case files and pleadings for sufficiency and compliance with statutory family rules of procedures and local rule requirements.
- Attends hearings, provides information to the Court and participants with regards to social service agency referrals, pro se assistance or any other matters requested by the judge.
- Ensures compliance with special conditions of court orders by monitoring completion by the parties of task or social reviews ordered by the court.
- Updates and maintains manual and/or automated case management system.
- Monitors and tracks cases; provides follow-up on cases requiring activity completion by a certain date.
- Identifies events and trends which impact negatively upon the timely progress of the case and provides reports to the Court and Administration, compiling these data and trends.
- Maintains statistical data and records regarding activities conducted; maintains accurate records and filing of all work processed.
- Performs related work as required.

### **Education & Training Guidelines**

Bachelor's degree in social work, psychology, criminal justice, or related field; supplemented by two years of supervised experience in legal case management that provides considerable knowledge of the court system and judicial process, with an emphasis in family and legal case management. Master's degree may substitute for a portion of the required experience.

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### **Knowledge Skills & Abilities**

- Knowledge of court case management principles.
- Knowledge of community resources and ability to make appropriate referrals.
- Knowledge of Florida Statutes Chapters 61 and 63; Florida Family Law Rules of Procedure.
- Knowledge of Courtroom protocol for family court hearings.
- Ability to interact effectively with professional and support staff.
- Ability to communicate clearly and effectively and make written and oral presentations to Judges and community representatives.
- Ability to maintain confidentiality and discretion concerning case management.
- Ability to use a personal computer, word processing and software applications.
- Ability to analyze data and case information.
- Ability to identify problems and make recommendations for improvements.
- Ability to establish work priorities and meet deadlines.
- Timeliness and attendance are essential functions of this position.